

## Professional Experience

WorleyParsons Komex (Oct. 2006 to Present), Calgary

### Marketing Communications

Analyze project data and produce technical communications and presentations for marketing the services of a well-respected international environmental engineering and consulting firm

Claero Systems Ltd. (Jun. 2003 to Oct. 2006), Calgary

### Senior Consultant

Implemented information technology projects for small to mid size businesses; configured, installed, maintained hardware and software (servers, printers, storage, desktops, portables); conducted training and site audits; *Windows XP/2003, MacOS X, MS Office 2003/2004, Adobe Creative Suite CS/CS2, Symantec AntiVirus Corporate, AutoCAD 200x; Apple G4/G5/Intel desktops and portables, IBM/Lenovo xSeries/ThinkCentre/ThinkPad, Dell OptiPlex/PowerEdge, Toshiba Satellite*

Devon Energy (Nov. 2002 to May 2003), Calgary

### Migration Specialist

Deployed (as part of 10-member project team) 1500+ PCs (*Windows 2000, Groupwise 6*) using *Novell ZENWorks*; conducted pre- and post-migration interviews; installed and tested custom and off-the-shelf oil and gas software (e.g. *Petrolab, QByte, Accumap, Geo.Scout, Wellview*)

Fujitsu (DMR) Consulting Ltd. (Oct. 2000 to May 2002), Calgary

### Database Analyst (on assignment at TransCanada, Oct. 2000 to Feb. 2002)

Wrote *SQL* queries and procedures for data auditing and migration of a legacy gas contract management system; saved ~\$240,000 in annual licencing and operating costs; documented business logic using *DMR Macroscope, DBArtisan 4.5, Sybase 11 OpenVMS, Seagate Crystal Info*

Applied Multimedia Training Centres (Apr. to Oct. 2000), Calgary

### Instructor

Taught media production (audio, video, photography) and portfolio development skills to 25 students aged 18-50+ with diverse learning styles, generated ~\$350,000 in tuition revenue

OAo Technology Solutions Inc. (Oct. 1996 to Apr. 2000) – various project roles

- **Business Analyst** (OAo Canada Ltd.), Oct. 1999 to Apr. 2000, Calgary

Audited process quality on a 2500+ PC (desktop and portable) *Windows 2000* deployment done by EDS at TransAlta Utilities; researched and evaluated time tracking and help desk management solutions for internal project use; *MS SMS 1.5, Crystal Reports, MS Excel*

- **Web Architect** (Compaq Canada), Nov. 1997 to Sep. 1999, Calgary

Deployed *AltaVista Intranet Search, Microsoft NetMeeting, AltaVista Forum* (now called *SiteScape*) and document management tools (*OpenText LiveLink*); modeled key business processes and defined metrics for intranet security, performance, and usability; *MS Project 98, Visio 5, MS Office 97, MS SQL Server 6.5, Documentum, Fulcrum Find, Compaq Work Expeditor, Adobe Acrobat*

- **Reference Tools and Technology Coordinator** (Digital Equipment Canada), Oct. 1996 to Nov. 1997, Calgary

Created a prototype intranet for a US\$500 million IT outsourcing project for Citibank; audited content migrated from a legacy client-server system; *MS NT4/IIS3, MS FrontPage*

TransCanada PipeLines Ltd. (Sep. 1994 to Oct. 1996), Calgary

**Desktop Analyst**

Onsite technical support for desktop and mobile clients at head office; performed daily server administration and maintenance; wrote user guides and taught in-house classes

Keyword Office Technologies (Feb. to Sep. 1994), Calgary

**Help Desk Analyst**

Provided 2<sup>nd</sup>-level technical support; coordinated large-scale beta test of *KeyView* software (now published by Verity Canada) at large corporate sites; wrote product documentation

The University of Calgary International Centre (Sep. 1988 to Feb. 1994), Calgary

**Data Processing and Communications Advisor**

IT project lead for CIDA (Canadian International Development Agency) funded public health projects overseas and in Calgary office; also worked part-time at University Micro Store (1992-94) and for IBM Canada as a **Student Marketing Representative** (1990)

Centre for Research and Communication (Feb. to May 1986), Manila, Philippines

**Assistant Editor**

Edited publication manuscripts and monographs at a private economic think-tank

Royal Dutch/Shell Group (Mar. 1983 to Feb. 1986), Philippines

- **Project Engineer** (Shell Distribution Company, Inc.)  
Conducted field research in renewable energy technologies; hosted trade show exhibits; helped develop renewable energy business models for Asia-Pacific strategic planning
- **Engineering Supervisor** (Pilipinas Shell Petroleum Corporation)  
Managed eleven staff in Refinery Electrical Engineering; supervised plant maintenance and shop work on electrical equipment; kept projects on schedule and within budget

## **Educational Background**

- **Graduate Student, University of Calgary, 1986-1990**  
Completed required coursework for M.A. in Education; also took M.Sc. courses in Mechanical Engineering and one MBA course in Management of Human Resources
- **B.Sc. Mechanical Engineering, University of the Philippines, 1983**

## **Other Information**

- *Webmaster*, Roman Catholic Diocese of Calgary, 2006 (Feb. 2006 to Present)
- *Microsoft Certified Professional (MCP), Windows XP*, 2005-2006
- *Introductory UNIX, HTML*, University of Calgary Continuing Education, 1995-1996
- *Commercial, event, and portrait photographer* (portfolio available to view), 1989 to Present