



Applies To: **1997 – 98 CR-V 4WD** – Thru VIN JHLRD1... WC039167
1998 CR-V 2WD – Thru VIN JHLRD2... WC002133
1997 – 98 Prelude – Thru VIN JHMBB6...WC007469

April 7, 1998

Clunking Sound From the Power Window Motor

SYMPTOM

The power window motor "clunks" when the window is lowered all the way. This usually happens when the window is used after the vehicle has been sitting for a few hours.

PROBABLE CAUSE

The rubber damper inside the power window motor is binding.

CORRECTIVE ACTION

Replace the faulty power window motor.

WARRANTY CLAIM INFORMATION

In warranty: The normal warranty applies.

OP #	Description	Template ID
744160	Replace left-front power window motor	Not used for this bulletin
745170	Replace right-front power window motor	
746180	Replace left-rear power window motor	
747190	Replace right-rear power window motor	

Flat rate time: 0.7 hour per front door (CR-V)
 0.6 hour per rear door (CR-V)
 1.0 hour per door (Prelude)

Failed P/N: P/N 72255-S30-A01, H/C 5206511 (L/F)
 P/N 72215-S30-A01, H/C 5206461 (R/F)
 P/N 72755-S10-003, H/C 5272851 (L/R)
 P/N 72715-S10-003, H/C 5328885 (R/R)

Defect code: 042

Contention code: B07

Skill level: Repair Technician

Out of warranty: Any repair performed after warranty expiration may be eligible for goodwill consideration by the District Service Manager or your Zone Office. You must request consideration, and get a decision, before starting work.

Index # 049873

PARTS INFORMATION

Motor Assembly, Left Front:
 P/N 72255-S30-A01, H/C 5206511

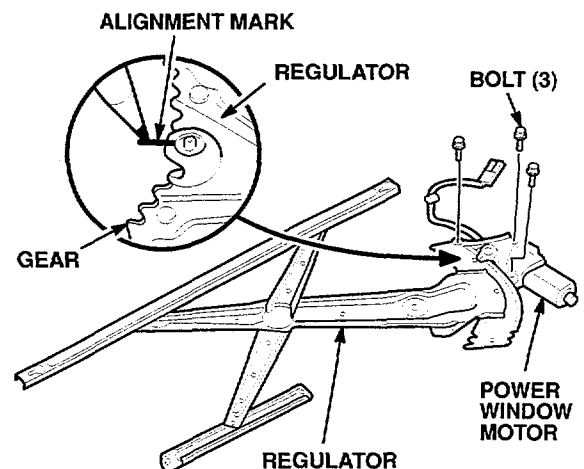
Motor Assembly, Right Front:
 P/N 72215-S30-A01, H/C 5206461

Motor Assembly, Left Rear (CR-V only):
 P/N 72755-S10-003, H/C 5272851

Motor Assembly, Right Rear (CR-V only):
 P/N 72715-S10-003, H/C 5328885

REPAIR PROCEDURE

1. Operate the windows to see which window motor(s) is (are) affected.
2. Remove the window regulator(s) from the affected door(s) as described in section 20 of the appropriate service manual.
3. Draw an alignment mark across the gear and the regulator, then remove the power window motor from the regulator.



4. With the regulator set at the alignment mark, install a new power window motor.
5. Reinstall the regulator and the door glass. Torque the mounting bolts to 7 N·m (5 lb-ft).
6. Connect the window switch to the power window motor, and make sure the window operates smoothly. Adjust the regulator as needed.
7. Reinstall the door panel.



CUSTOMER INFORMATION: The information in this bulletin is intended for use *only* by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.